



CLAIMS MADE EASY

Smart Phone and Tablet



1. Download the App (CustomCare Make A Claim)



2. Enter your Username & Password



3. Click on the Make A Claim icon

4. Click on Add A Receipt (upper right of screen) follow prompts to enter info and take photo of receipt (repeat as necessary)
5. Click on Submit My Claim

Submit My Receipts

Contact Us:

Toll Free: 1-866-820-2188
Phone: (403) 640-6620
Email: admin@customcare.ca
3600 - 4th Street SE, Calgary, AB T2C 5E3, Canada

Online at MyCustomCare

1. Go to www.customcare.ca
2. Click Login to access MyCustomCare
3. Sign In with username and password



4. Go to Upload a Claim

5. Complete fields and Upload Receipt for first expense



6. Click Green + button on left to add more expenses

7. Once all receipts are entered, click on Agree to Terms



8. Click on Upload Claim Data & Document

Contact us at admin@customcare.ca if you need your login & password emailed to you. Your reimbursement will be deposited into your bank account in 3 business days.